

DCatalog

Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

DCatalog

Report Date:

June 9, 2022

Product Description:

Online Catalog Publishing

Contact Information:

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Notes:

Scope

The focus of this(these) document(s) is based on testing compliance with WCAG 2.0/2.1 criteria, Section 508 Refresh, ADA Compliance, or ISO 32000 (2008) & 14289-1 (2014) standards and overall accessibility of the website to users with disabilities and their Assistive Technology (AT). Please note if any single page, portion, or point of the testing report fails, the entire site fails compliance testing.

Method

The site pages were tested with Color and Evaluation tools, multiple browsers, and a screen reader against WCAG 2.0/2.1 criteria, ADA Compliance, or ISO 32000 (2008) & 14289-1 (2014) standards, and Section 508 Refresh Standards. This includes both automated and manual procedures.

Evaluation Methods Used:

| | |
|-------------------------------------|--|
| Primary URL: | https://stanford-continuing-studies.dcatalog.com/r/Quarterly-Catalogues/ |
| VPAT Requested by: | Mirit Raviv |
| VPAT Participants: | Matthew Dempsey - https://www.linkedin.com/in/matthew-dempsey-b6781952/ |
| Date(s) of Review: | June 9, 2022 |
| Specific Testing Tools Used: | Browsers Tested: Internet Explorer, Microsoft Edge, Chrome, & Firefox; WAVE Color Analyzer and Evaluation Tools ; Colour Contrast Analyser ; AXE DevTools ; HeadingsMap ; Dragon Home (Windows) ; & NVDA Screen Reader . |
| Expectations: | If one instance of the WCAG 2.0/2.1 AA, Section 508, or ISO 32000 (2008) & 14289-1 (2014) standard fails, the site fails for that standard. |

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Alternative Text is offered with image content where applicable. If decorative and not a link, the alternate text attribute is left empty or null. |
| <u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| <u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| <u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| <u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: (Headings and Content) Hierarchy is logical and semantically correct allowing assistive technology to organize content appropriately. |
| <u>1.3.2 Meaningful Sequence</u> (Level A) | Web: Supports | Web: (Headings and Content) Hierarchy is laid-out per |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Catalog item and its scope. |
| <u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| <u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Color is not used as a sole means to convey information. |
| <u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| <u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Pages are fully navigable by keyboard alone. |
| <u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| 2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Module does not contain timed elements. |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Catalog is a simple user interface for navigation of electronic content online. |
| 2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Page title follows page number of electronic content and title of document. |
| 2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 | Web: Supports Electronic Docs: N/A Software: N/A | Web: Each page maintains logical order of focus elements. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Authoring Tool: N/A | |
| <u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: All links/controls are clear in their purpose and intent as well as complying with appropriate WCAG guidelines for non-color dependent and 3.1 ratio to identify them from surrounding content. |
| <u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Page attributes contain language attributes for page – lang="en" for English. |
| <u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Online module uses focus as expected and is clear on page nor does it activate events on its own – for example receiving focus does not change context of element. |
| <u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Any input elements within module do not alter focus or change. Input behavior is as expected. |
| <u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| <u>3.3.2 Labels or Instructions</u> (Level A) | Web: Supports | Web: Labels and instructions are provided as needed. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Electronic Docs: N/A Software: N/A Authoring Tool: N/A | |
| 4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Page HTML is valid and does not contain errors which would cause parsing errors. |
| 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Standard HTML elements are used therefore default roles apply; in exceptional cases where standard HTML aren't used for an element the use of aria-roles within html element attribute are used to ensure that assistive technologies are able to understand the role of the HTML element. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--------------------------------|
| 1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: There is no live content. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: All content meets minimum requirements for contrast with ratios of at least 4.5:1. |
| 1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Support Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Text can be enlarged without loss of functionality. |
| 1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Support Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Any images that might contain text use appropriate attributes to be accessible. |
| 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Navigation is done through a simple user interface. |
| 2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Module uses headings and labels where appropriate. |
| 2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 | Web: Supports Electronic Docs: N/A Software: N/A | Web: A visible focus is present on keyboard navigation. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Authoring Tool: N/A | |
| 3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Catalog item is present in selected language. |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: Navigation is through a simple User Interface as well as active elements within catalog item. |
| 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: User Interface is clear in function and purpose. |
| 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A | Web: N/A |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------|---|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 2.4.8 Location (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------|---|
| 2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 3.3.5 Help (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |
| 3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: Not within scope of report. |

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 302.1 Without Vision | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |
| 302.2 With Limited Vision | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |
| 302.3 Without Perception of Color | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |
| 302.4 Without Hearing | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |
| 302.5 With Limited Hearing | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |
| 302.6 Without Speech | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |
| 302.7 With Limited Manipulation | N/A | Content does not rely on speech to communicate information. |
| 302.8 With Limited Reach and Strength | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | content is presented in HTML and is screen-reader compatible and other Assistive Technology. |

Chapter 4: [Hardware](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | N/A | Standard device is used |
| 402.2.2 Transactional Outputs | N/A | Not in scope of service provided |
| 402.2.3 Speech Delivery Type and Coordination | N/A | Not in scope of service provided |
| 402.2.4 User Control | N/A | Not in scope of service provided |
| 402.2.5 Braille Instructions | N/A | Not in scope of service provided |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | N/A | Not in scope of service provided |
| 402.3.2 Non-private Listening | N/A | Not in scope of service provided |
| 402.4 Characters on Display Screens | N/A | Not in scope of service provided |
| 402.5 Characters on Variable Message Signs | N/A | Not in scope of service provided |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | N/A | Not in scope of service provided |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | N/A | Not in scope of service provided |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | N/A | Not in scope of service provided |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | N/A | Not in scope of service provided |
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | N/A | Not in scope of service provided |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | N/A | Not in scope of service provided |
| 407.3.2 Alphabetic Keys | N/A | Not in scope of service provided |
| 407.3.3 Numeric Keys | N/A | Not in scope of service provided |
| 407.4 Key Repeat | N/A | Not in scope of service provided |
| 407.5 Timed Response | N/A | Not in scope of service provided |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 407.6 Operation | N/A | Not in scope of service provided |
| 407.7 Tickets, Fare Cards, and Keycards | N/A | Not in scope of service provided |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | N/A | Not in scope of service provided |
| 407.8.1.1 Vertical Plane for Side Reach | N/A | Not in scope of service provided |
| 407.8.1.2 Vertical Plane for Forward Reach | N/A | Not in scope of service provided |
| 407.8.2 Side Reach | N/A | Not in scope of service provided |
| 407.8.2.1 Unobstructed Side Reach | N/A | Not in scope of service provided |
| 407.8.2.2 Obstructed Side Reach | N/A | Not in scope of service provided |
| 407.8.3 Forward Reach | N/A | Not in scope of service provided |
| 407.8.3.1 Unobstructed Forward Reach | N/A | Not in scope of service provided |
| 407.8.3.2 Obstructed Forward Reach | N/A | Not in scope of service provided |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | N/A | Not in scope of service provided |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | N/A | Not in scope of service provided |
| 408 Display Screens | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | N/A | Not in scope of service provided |
| 408.3 Flashing | N/A | Not in scope of service provided |
| 409 Status Indicators | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | N/A | Not in scope of service provided |
| 410 Color Coding | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | N/A | Not in scope of service provided |
| 411 Audible Signals | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | N/A | Not in scope of service provided |
| 412 ICT with Two-Way Voice Communication | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | N/A | Not in scope of service provided |
| 412.2.2 Volume Gain for Non-Wireline ICT | N/A | Not in scope of service provided |
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | N/A | Not in scope of service provided |
| 412.3.2 Wireline Handsets | N/A | Not in scope of service provided |
| 412.4 Digital Encoding of Speech | N/A | Not in scope of service provided |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | N/A | Not in scope of service provided |
| 412.7 Video Communication | N/A | Not in scope of service provided |
| 412.8 Legacy TTY Support | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | N/A | Not in scope of service provided |
| 412.8.2 Voice and Hearing Carry Over | N/A | Not in scope of service provided |
| 412.8.3 Signal Compatibility | N/A | Not in scope of service provided |
| 412.8.4 Voice Mail and Other Messaging Systems | N/A | Not in scope of service provided |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | N/A | Not in scope of service provided |
| 413.1.2 Pass-Through of Closed Caption Data | N/A | Not in scope of service provided |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | N/A | Not in scope of service provided |
| 414.1.2 Other ICT | N/A | Not in scope of service provided |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | N/A | Not in scope of service provided |
| 415.1.2 Audio Description Controls | N/A | Not in scope of service provided |

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports | Keyboard based navigation is always available and “on” |
| 502.2.2 No Disruption of Accessibility Features | Supports | Accessibility features are available without disruption |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supports | Content is appropriately labeled |
| 502.3.2 Modification of Object Information | Supports | Content is appropriately labeled |
| 502.3.3 Row, Column, and Headers | Supports | Content is appropriately labeled |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|--|
| 502.3.4 Values | Supports | Values are in HTML and compatible with assistive technology |
| 502.3.5 Modification of Values | Supports | Standard HTML components supporting modification |
| 502.3.6 Label Relationships | Supports | Labels are adjacent to the content |
| 502.3.7 Hierarchical Relationships | Supports | Content is appropriately organized in a logical format |
| 502.3.8 Text | Supports | Text is appropriately marked up in HTML and compatible with assistive technology |
| 502.3.9 Modification of Text | Supports | Standard text components supporting modification |
| 502.3.10 List of Actions | Supports | Standard Links and buttons are used for actions |
| 502.3.11 Actions on Objects | Supports | ARIA Role attributes are used when object action is not inferred directly, for example clickable image or icons. |
| 502.3.12 Focus Cursor | Supports | Clear and obvious outline for focused element. |
| 502.3.13 Modification of Focus Cursor | Supports | Standard browser feature of Hand cursor on clickable element |
| 502.3.14 Event Notification | N/A | Events are not used. |
| 502.4 Platform Accessibility Features | Supports | Accessibility features are part of the content html mark up without error. |
| <u>503 Applications</u> | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | N/A | In scope for User's web browser |
| 503.3 Alternative User Interfaces | N/A | In scope for User's web browser or assistive technology |
| <i>503.4 User Controls for Captions and Audio Description</i> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | N/A | N/A |
| 503.4.2 Audio Description Controls | N/A | N/A |
| <u>504 Authoring Tools</u> | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format | N/A | N/A |

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------|-------------------|--------------------------|
| Conversion | | |
| 504.2.2 PDF Export | Supports | PDFs can be exported. |
| 504.3 Prompts | N/A | N/A |
| 504.4 Templates | N/A | N/A |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|-------------------------------------|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | N/A | Not in Scope |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | N/A | Not in Scope |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | N/A | Not in Scope |
| 603.3 Accommodation of Communication Needs | N/A | Not in Scope |

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Include your company legal disclaimer here, if needed.

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